

FINANCIAL SERVICES/ BURSAR

Financial Services is primarily responsible for the assessment of student tuition, fee payments, and processing student refunds. Students can reach a counselor by phone at (601) 979-2216, or by email at bursarcares@jsums.edu. Students also have the option to be seen through the **Tiger Que**. The **Tiger Que** is a process whereby students can secure their time slot to speak with a Business Office or Financial Aid Counselor using their own personal mobile device. Students will receive text notifications when it's their turn to be seen. Students may sign into **Tiger Que** by:

1. Texting: jackson state univ to 662-233-6473
2. Using the JSU mobile app and clicking "**Tiger Que**"
3. Visiting: <https://kiosk.qless.com/kiosk/app/home/17713> (<https://kiosk.qless.com/kiosk/app/home/17713/>)